Provision of Operational Contact Details of Aircraft Operators

1. Introduction

1.1 Annex 12 to the Convention on International Civil Aviation, standard 4.1.1 d) requires that for the purpose of search and rescue response, a rescue coordination centre shall have readily available at all times up-to-date information concerning addresses and telephone numbers of all operators, or their designated representatives, engaged in operations within its search and rescue region.

In this regard, all aircraft operators currently operating or intending to operate within the Mauritius Flight Information Region (FIR) shall provide the H24 contact details of their operations control centres or designated operational representatives that would be readily available in the event of an emergency, as follows:

- Landline and mobile telephone numbers (including country and area codes);
- Fax numbers;
- Email addresses;
- AFTN addresses; &
- SITA addresses.

2. Scheduled aircraft operators

2.1 Operators of scheduled flights overflying the Mauritius Flight Information Region or landing in the territory of Mauritius, shall provide the above information when applying for the approval of their seasonal schedules.

3. Non-scheduled aircraft operators

3.1 Operators of non-scheduled flights, including, private flights, medical evacuation/mercy flights, charter flights and State flights, intending to overfly the Mauritius Flight Information Region or to land in the territory of Mauritius, shall provide the
operational contact details together with their application for permission to operate such flights.

4. Updates

4.1 All aircraft operators shall provide valid contact details and shall ensure that updates are promptly notified.

5. Validity

5.1 This AIC is effective with immediate effect and shall remain valid until incorporated in AIP Mauritius.

(This AIC is issued for information, guidance and necessary action.)

M Karimbocus

for Director of Civil Aviation