Automation for application for Cargo flights

1. Introduction

Aircraft operators wishing to make application for cargo flights to Mauritius or overfly the Mauritius Flight Information Region can now apply directly through the flight clearance portal as the system will be automated as from 05 August 2024. However, application must be forwarded on both the portal and manually during the first two weeks. The automation of the application for cargo flights has been done to substantially improve the service provided in terms of the timeliness and precision while mitigating risks.

The application for private and medical evacuation flights are already being processed through the portal since May 2023.

The purpose of this AIC is to inform aircraft operators on the automation for application of cargo flights and provide guidance on the way they should now make their application.

Following the successful implementation of the automation for the application for private, medical evacuation and cargo flights, the application for schedule and charter will also be automated.

2. Automated system

First time applicant for private, Medical Evacuation or cargo flight shall request Login details from the Flight Clearance Office by sending an email on ais@govmu.org as per the template below:

> *We are hereby requesting for a login in order to enable us to submit an online application for operating a flight to overfly the Mauritius Flight Information Region or to land in Mauritius. Our details are as follows:*
>
> *Operator Name: ………………..*
> *First Name: …………………….*
> *Last name: …………………….*
> *Email address: …………..……...*
> *Phone number: ………….……...*
> *Fax Number: ………………..…...*
>
> *It would be appreciated if we could obtain a username/password to make the application on the portal.*

The User name and password will be sent on the email address provided. The aircraft operator may then use the same user name and password for all his/her future applications.

The most appropriate browser to use to access the system is google chrome. The link to the portal is https://fco.govmu.org where the aircraft operator will have to enter his/her Username and Password to access the portal and make his application as per the type of flight he is applying for.

The user guide for making an application is available on DCA website at https://civil-aviation.govmu.org.

In case of any issue, the aircraft operator can contact the Flight Clearance Office.

3.   Cancellation
This AIC cancels AIC 05/22 dated 15 December 2022. This AIC will remain in force until incorporated in AIP Mauritius.

K. SAKURDEEP
for Director of Civil Aviation