

# GEN 1. NATIONAL REGULATIONS AND REQUIREMENTS

## GEN 1.1 DESIGNATED AUTHORITIES

1.1.1 The addresses of the designated public authorities concerned with facilitation of international air navigation are as follows:

### 1. Civil aviation

Director of Civil Aviation  
Department of Civil Aviation  
Sir Seewoosagur Ramgoolam International Airport  
Plaine Magnien

Telephone : (230) 6032000  
Telefax : (230) 6373164  
AFS : FIMPYAYX  
Email : [civil-aviation@govmu.org](mailto:civil-aviation@govmu.org)  
Website : <https://civil-aviation.govmu.org>

### 4. Immigration

Passport and Immigration Officer  
Passport and Immigration Office  
Sterling House  
9-11 Lislet Geoffroy Street  
Port-Louis

Telephone : (230) 2109312-19  
Telefax : (230) 2109322  
Email : [piomain@govmu.org](mailto:piomain@govmu.org)  
Website : <https://passport.govmu.org>

### 2. Meteorological services

The Director  
Mauritius Meteorological Services  
St. Paul Road  
Vacoas

Telephone : (230) 686 1031 (Headquarter)  
(230) 637 3638 (SSR Intl Airport)  
(230) 637 3530 (SSR Intl Airport)  
Telefax : (230) 686 1033 (Headquarter)  
(230) 637 3530 (SSR Intl Airport)  
AFS : FIMPYMYX  
Email : [meteo@intnet.mu](mailto:meteo@intnet.mu) (Headquarter)  
[metplaisance@gmail.com](mailto:metplaisance@gmail.com) (SSR Intl Airport)  
Website : <http://metservice.intnet.mu>

### 5. Health

Permanent Secretary  
Ministry of Health and Quality of Life  
Level 5, Emmanuel Anquetil Building  
Port-Louis

Telephone : (230) 201 2175  
Telefax : (230) 208 7222  
Email : [moh@govmu.org](mailto:moh@govmu.org)  
Website : <https://health.govmu.org>

### 3. Customs

Director General  
Mauritius Revenue Authority  
Ehram Court,  
Cnr Mgr. Gonin & Sir Virgil Naz Streets  
Port – Louis

Telephone : (230) 2076000  
Telefax : (230) 2118099  
Email : [Headoffice@mra.mu](mailto:Headoffice@mra.mu)  
Website : <https://www.mra.mu>

### 6. En - route and aerodrome charges

Director of Civil Aviation  
Department of Civil Aviation  
Sir Seewoosagur Ramgoolam International Airport  
Plaine Magnien

Telephone : (230) 6032000  
Telefax : (230) 6373164  
AFS : FIMPYAYX  
Email : [civil-aviation@govmu.org](mailto:civil-aviation@govmu.org)  
Website : <https://civil-aviation.govmu.org>

### 7. Agricultural and animal quarantine

Chief Agricultural Officer  
Ministry of Agro Industry and Food Security  
Agricultural Services  
Redit

Telephone : (230) 464 3136  
Telefax : (230) 464 8749  
Email : [moa-cao@govmu.org](mailto:moa-cao@govmu.org)  
Website : <https://agriculture.govmu.org>

Principal Veterinary Officer  
Ministry of Agro Industry and Food Security  
Veterinary Services  
Reduit  
Telephone : (230) 4660881/ (230) 466 6917  
Telefax : (230) 4642210  
Email : [moa-dvs@govmu.org](mailto:moa-dvs@govmu.org)  
Website : <https://agriculture.govmu.org>

Divisional Scientific Officer  
Ministry of Agro Industry and Food Security  
National Plant Protection Office  
Reduit

Telephone : (230) 4644872  
Telefax : (230) 4659591  
Email : [moa-pathology@govmu.org](mailto:moa-pathology@govmu.org)  
Website : <https://agriculture.govmu.org>

## 8. Aircraft accidents investigation

Director of Civil Aviation  
Department of Civil Aviation  
Sir Seewoosagur Ramgoolam International Airport  
Plaine Magnien

Telephone : (230) 6032000  
Telefax : (230) 6373164  
AFS : FIMPYAYX  
Email : [civil-aviation@govmu.org](mailto:civil-aviation@govmu.org)  
Website : <https://civil-aviation.govmu.org>

## 9. Airport operators

### 9.1 Sir Seewoosagur Ramgoolam International Airport

Chief Executive Officer  
Airports of Mauritius Co. Ltd.  
AML House  
Sir Seewoosagur Ramgoolam International Airport

Telephone : (230) 6036000  
Telefax : (230) 6375306  
AFS : FIMPYEYX  
Email : [airportinfo@aml.mru.aero](mailto:airportinfo@aml.mru.aero)  
Website : <https://aml.mru.aero>

Chief Executive Officer  
Airport Terminal Operations Limited (ATOL)  
New passenger Terminal  
Sir Seewoosagur Ramgoolam International Airport  
Plaine Magnien

Telephone : (230) 6038174  
(230) 6038204  
Telefax : (230) 6038201  
(230) 6038301  
Email : [info@atol.aero](mailto:info@atol.aero)  
Website : <https://mauritius-airport.atol.aero>

### 9.2 Plaine Corail Airport

Airport Manager  
Airport of Rodrigues Ltd  
Plaine Corail Airport  
Rodrigues

Telephone : (230) 832 7888  
Telefax : (230) 832 7078  
Email : [airport\\_info@arl.mu](mailto:airport_info@arl.mu)  
Website : [www.airportofrodriques.com](http://www.airportofrodriques.com)